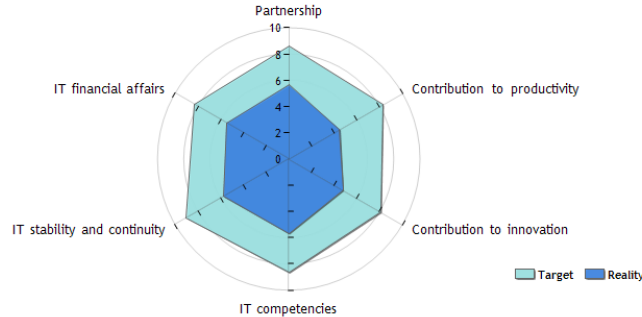


BusinessITScan Dashboard



Number of advices generated by BusinessITScan: 315
Number of comments/proposals submitted by stakeholders: 181

How IT is perceived by the user organization

Partnership	Reality	5.6
	Target	8.6
Supply		6.4
Communication		5.4
Cooperation		5.2
Opinions in user organization		
Availability of business applications		6.8
Clarity IT annual plan		1.9
Score for cooperation with IT staff		7.2
Questions with highest score in this success factor		
Partnership with IT staff		7
Contribution of IT to success of organization		6.9
Questions with lowest score in this success factor		
Clarity IT annual plan		1.9
IT Service Level Agreement		2.8

Number of stakeholders in user organization: 57

Contribution to productivity	Reality	4.5
	Target	8.3
Primary processes		5.3
Data quality		3.9
Management information		3.3
Information exchange		4.3
Telecommunication		6.7
Opinions in user organization		
Business applications suitable in our LOB		7.1
Responsibilities master data is defined		3.1
Score for management information		5
Questions with highest score in this success factor		
Facilities for video calls and video meetings		9
Easy login to computer programs		8.9
Questions with lowest score in this success factor		
KPI's continuously clear for staff		1
Limited data errors in source data		1

Contribution to innovation	Reality	4.8
	Target	8.1
Strategy		4.6
Realization		5.3
Value for money		3.9
Sustainability		1
Opinions in user organization		
Importance innovation according to organization		8.1
Innovation compared to competitors		5
More productivity/innovation justify higher IT costs		10
Questions with highest score in this success factor		
Supplier involvement in innovation		10
Supplier involvement should increase		10
Questions with lowest score in this success factor		
Innovation speed according to organization		1
Sufficient resources made available for innovation		1

Number of comments/proposals submitted by stakeholders: 162

How IT is perceived by the IT organization

IT competencies	Reality	5.7
	Target	8.7
IT strategy		5.1
Project skills		4.8
IT capacity		5.9
IT processes		6.3
Information security and GDPR		5.8
Quality assurance		6.5
Opinions in IT organization		
Clear relationship business - and IT strategy		4
IT processes fully documented		5.7
Documented information security policy		2
Questions with highest score in this success factor		
Business case before project start		10
Selection criterion interpersonal skills		10
Questions with lowest score in this success factor		
Procedure for querying and processing personal data		1
Up to date project portfolio		1

Number of stakeholders in IT organization: 15

IT stability and continuity	Reality	5.7
	Target	9
Characteristics IT landscape		5.9
Incident history		5.4
Incident prevention		6
IT sourcing		6.4
Job satisfaction		5.4
Opinions in IT organization		
Availability of business applications (self score IT)		8.1
Confidence in continuity, considering business applications		7.2
Quality external IT service providers		7.3
Questions with highest score in this success factor		
Service management tool for IT incidents		10
Maximum backup age agreed (' RPO ')		10
Questions with lowest score in this success factor		
Last 12 months no critical IT failures		1
Risk analysis available		1

IT financial affairs	Reality	5.5
	Target	8.3
IT cost management		5.5
IT investment management		6.7
Government subsidies		4.1
IT insurance		5.5
Opinions in IT organization		
Monthly plan/actual reporting IT costs		4
Business case evaluation after IT investments		4
Business perception of IT		Enable r
Questions with highest score in this success factor		
Development activities give competitive advantage		10
Recruitment costs for development activities		10
Questions with lowest score in this success factor		
Transcending companies/social related		1
Partnerships with research institutes		1

Number of comments/proposals submitted by stakeholders: 19

When you have any questions about the dashboard, we are happy to be of service. You can contact us via below contact details.